CLAIM FORM FOR SAN JUAN REGIONAL MEDICAL CENTER CYBERATTACK SETTLEMENT

Henderson, et al. v. San Juan Regional Medical Center Case D-111-CV-2021-01043 **SJRM-B**

USE THIS FORM ONLY IF YOU ARE A MEMBER OF THE SETTLEMENT SUBCLASS TO MAKE A CLAIM FOR IDENTITY THEFT PROTECTION AND CREDIT MONITORING SERVICES AND/OR COMPENSATION FOR UNREIMBURSED LOSSES

GENERAL INSTRUCTIONS

If you were notified by San Juan Regional Medical Center ("SJRMC") that your Social Security, financial account, driver's license, or passport numbers were potentially compromised as a result of the cyberattack that SJRMC learned of on or about September 8, 2020 ("Cyberattack"), you are a member of the Settlement Subclass and are eligible to complete this Claim Form to request two (2) years of *Identity Defense Complete* identity protection and credit monitoring service free of charge and/or compensation for unreimbursed losses, up to a total of \$2,500 ("Unreimbursed Losses").

Unreimbursed Losses include the following:

- 1. Out-of-pocket expenses incurred as a result of the Cyberattack, including bank fees, long distance phone charges, cell phone charges (only if charged by the minute), data charges (only if charged based on the amount of data used), postage, or gasoline for local travel;
- 2. Fees for credit reports, credit monitoring, or other identity theft insurance product purchased on or after the date on which the Settlement Subclass Member received written notice of the Cyberattack through October 13, 2022;
- 3. Compensation for proven monetary loss, professional fees including attorneys' fees, accountants' fees, and fees for credit repair services incurred as a result of the Cyberattack; and
- 4. Up to 3 hours of lost time at a rate of \$17.50 per hour if at least one full hour was spent dealing with the Cyberattack.

Compensation for the above losses (except lost time) will only be paid if:

- The loss is an actual, documented, and unreimbursed monetary loss;
- The loss was more likely than not caused by the Cyberattack;
- The loss occurred between September 7, 2020 and February 8, 2023;
- You made reasonable efforts to avoid, or seek reimbursement for, the loss, including but not limited to exhaustion of all available credit monitoring insurance and identity theft insurance; and
- Documentation of the claimed losses is not "self-prepared." Self-prepared documents, such as handwritten receipts, are, by themselves, insufficient to receive reimbursement.

Please read the claim form carefully and answer all questions. Failure to provide required information could result in a denial of your claim.

This Claim Form may be submitted electronically *via* the Settlement Website at www.HendersonDataBreachSettlement.com or completed and mailed to the address below. Please type or legibly print all requested information, in blue or black ink. Mail your completed Claim Form, including any supporting documentation, by U.S. mail to:

SJRM Claims Administrator 1650 Arch Street, Suite 2210 Philadelphia, PA 19103

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I. CLASS MEMBER	NAME AND CONTAC	CT INFORMATION			
	l contact information belotter you submit this form.		ns Administrator if your contac	ct	
First Name		Last Name			
Street A	ddress				
City	,	State	Zip Code	·	
Email Address		Telephone N	Jumber		
II. PROOF OF CLA	SS MEMBERSHIP				
	to certify that you were a fore September 7, 2020.	a patient or employee of the S	an Juan Regional Medical Cen	nter	
Enter the Notice ID Nu employee of SJRMC:	umber provided on your l	Notice or the approximate time	eframe in which you were a pa	itient or	
Notice ID Number	may be a	If you lost your Notice ID Number or otherwise have reason to believe you may be a member of the subclass, please contact the settlement administrator at info@HendersonDataBreachSettlement.com.			
III. IDENTITY THE	FT PROTECTION				
☐ Check this box credit monitori		vo (2) years of free <i>Identity De</i>	efense Complete identity protec	ction and	
IV. UNREIMBURSE	ED LOSSES				

All members of the Settlement Subclass who submit a Valid Claim using this Claim Form are eligible for reimbursement of the following **documented** out-of-pocket expenses, not to exceed \$2,500 per member of the

Settlement Subclass, that were incurred as a result of the Cyberattack:

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Cost Type (Fill all that apply)	Approximate Date of Loss	Amount of Loss				
Out-of-pocket expenses incurred as a result of the Cyberattack, including bank fees, long distance phone charges, cell phone charges (only if charged by the minute), data charges (only if charged based on the amount of data used), postage, or gasoline for local travel.	//	\$				
Examples of Supporting Documentation: Phone bills, gas receipts, postage receipts; detailed list of locations to which you traveled (i.e., police station, IRS office), indication of why you traveled there (i.e., police report or letter from IRS re: falsified tax return) and number of miles you traveled.						
O Fees for credit reports, credit monitoring, or other identity theft insurance product purchased on or after the date on which you received written notice of the Cyberattack through October 13, 2022.	/ / / (mm/dd/yy)	\$.				
Examples of Supporting Documentation: Receipts or account statements reflecting purchases made for Credit Monitoring or Identity Theft Insurance Services.						
O Compensation for proven monetar professional fees including attorney accountants' fees, and fees for crediservices incurred as a result Cyberattack.	vs' fees, it repair	§ . .				
Examples of Supporting Documentation: Invoices or statements reflecting payments made for professional fees/services.						

V. COMPENSATION FOR LOST TIME

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All members of the Settlement Subclass who have spent time dealing with the Cyberattack may claim up to three (3) hours for lost time at a rate of \$17.50 per hour. Any payment for lost time is included in the \$2,500 cap per Settlement Subclass member (no documentation is required).

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Hours claimed (up to 3 hour	s)	
I attest and affirm to the best of my Cyberattack between September 7, 2	knowledge and belief that any claimed lo 2020 and February 8, 2023.	ost time was spent related to the
Provide a written description of how the hou	urs you claimed above were spent:	
VI. PAYMENT SELECTION		
Please select <u>one</u> of the following payment settlement payment:	options, which will be used should you	be eligible to receive a
☐ PayPal - Enter your PayPal email addre	ess:	
□ Venmo - Enter the mobile number asso	ciated with your Venmo account:	
☐ Zelle - Enter the mobile number or ema	il address associated with your Zelle ac	count:
Mobile Number:	or Email Address:	
☐ Virtual Prepaid Card - Enter your em	ail address:	
☐ Physical Check - Payment will be mail	ed to the address provided above.	
VII. ATTESTATION & SIGNATURE		
I swear and affirm under the laws of my st correct to the best of my recollection, and t	* *	
Signature	Printed Name	Date